

## YOUR ONLINE TRACKING OPERATION GUIDE

### LOG ON

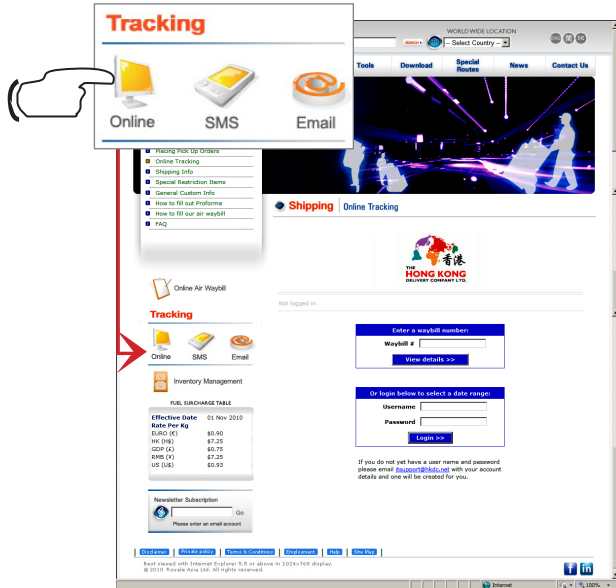
- Log on to the Royale Asia Group's homepage at [www.royaleasia.com](http://www.royaleasia.com)
- Select and click on the **Tracking Online** icon located on the left hand side of the website and enter your registered account number **OR** click on to the **Shipping > Online Tracking** tab located on the top header > then follow either **Option 1** or **Option 2** to get to your waybill's information.



### OPTION 1

#### TO TRACK ORDER STATUS FOR NON-REGISTER USERS

- Click on the Online Tracking button



- Enter your airway bill number on the Airway Bill box.

Enter air waybill number

Waybill #

[View details >>](#)

### OPTION 2

#### TO SET UP YOUR USER ACCOUNT

- Set up your User account by sending your account information to [itsupport@royaleasia.com](mailto:itsupport@royaleasia.com). (A notification will be issue to you shortly.)
- Upon receipt of your user account, input your Username and Password.

Or login below to select a date range

Username

Password

[Login >>](#)

- Enter your Waybill or POD date and search for your waybill's details

Search by Waybill Date

From Date

To Date

[Search](#)

Search by POD Date

From Date

To Date

[Search](#)

Search by Waybill Details

Waybill #  [Search](#)

Tracking #  [Search](#)

Reference #  [Search](#)

### WAYBILL'S INFORMATION

- Once you are in the Tracking System, you can **click onto the** link(s) for the date, time, recipient, location, latest airway bill status and status of custom clearance



### CONTACT US:

The Royale Asia Group  
Unit 01-02, 26/Fir, One Kowloon, 1 Wang Yuen Street, Kowloon Bay

Tel: +852 2318 0370 Fax: +852 2819 0193  
General Email: [info@royaleasia.com](mailto:info@royaleasia.com) Sales Enquiries: [intl.sales@royaleasia.com](mailto:intl.sales@royaleasia.com)