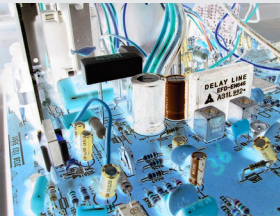


# TIME CRITICAL SERVICES

[handcarry@royaleasia.com](mailto:handcarry@royaleasia.com)  
[sales@royaleasia.com](mailto:sales@royaleasia.com)



MEMBER OF THE ROYALE INTERNATIONAL GROUP



## ROYALE ASIA OFFERS THE FOLLOWING SERVICES:

- International Courier and Special Deliveries
- Time Critical Services (Hand Carry/ On Board Courier)
- Warehouse & Logistic Solutions
- Airfreight
- Bulk Mail and Research Distribution



# Flexible courier solutions for your business needs

## WHO WE ARE AND WHAT WE DO

Royale Asia is one of the largest independent express companies in Asia and has been providing customized global express solutions to clients worldwide since 1980.

We have offices around the world to ensure maximum efficiency and accessibility.

Royale Asia assist companies to improve their supply chain management by offering 24 hour support.

We strive to be the partner of choice for our customers, offering them innovative and one stop expert services. We create solutions to improve the quality of the our partners' performance.



Financial



Logistics and courier



ICT (Semiconductor)



Manufacturers



Law Firms



Life Sciences



Publishing



Retail

## WE CATER TO A BROAD RANGE OF INDUSTRIES, INCLUDING:

- Automotive
- Aerospace/ Aviation
- ICT
- Oil & Gas
- Pharmaceutical
- Retail
- Semiconductors
- High-end Fashion



## ROYALE ASIA PROVIDES A TOTAL SOLUTION FROM BEGINNING TO END.

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### WHY CHOOSE ROYALE ASIA?

We are one of the market leaders that provides hand carry services, backed up by a seamless national and worldwide network. Our network enables us to pick up from anywhere in the world – including items to be delivered back to you – quickly, professionally and efficiently.

We offer our clients:

- Door to door, port to port, door to port, port to door
- All in service (customs clearance, pick-up and delivery anywhere)
- 24/7/365 global service
- Superior customer service
- 24 Hours contactability
- Rapid response to enquiries

Our team of experts are here to help you 24 hours a day/ 365 days in finding the best solutions and to ensure your deliveries are hassle-free from start to finish.

From the initial hand carry request, we get the quotation and flight routing back in 30 minutes. So whether you are looking for a same day, next day, national or international solution, we aim to be competitive and offer the best possible service.

## YOUR SEVEN STEPS SOLUTION

### STEP 1



Email to:  
[handcarry@royaleasia.com](mailto:handcarry@royaleasia.com)  
for your handcarry  
request.

### STEP 2



You will receive a  
confirmation that your  
request has been  
received (5 mins)

### STEP 3



You will receive our  
quotation by email  
with all the necessary  
flight details within 30  
minutes.

### STEP 4



Confirmation from  
client by email.

### STEP 5



You will receive by  
email confirmation on  
courier's passport,  
details and mobile  
number.

### STEP 6



We will keep you  
informed step by step  
on your shipment by  
email or SMS

### STEP 7



We will send you the  
invoice with copies  
of excess baggage  
receipts, tax & duties  
receipts and boarding  
passes.

**FOR MORE INFORMATION,  
PLEASE CONTACT YOUR LOCAL  
SALES REPRESENTATIVE:**

Tel: +852 2318 0370  
Email: [handcarry@royaleasia.com](mailto:handcarry@royaleasia.com)  
Email: [sales@royaleasia.com](mailto:sales@royaleasia.com)  
Web: [www.royaleasia.com](http://www.royaleasia.com)